

OFFICIAL FILE

ORIGINAL

ILLINOIS COMMERCE COMMISSION
Application for a Certificate of
Interexchange Authority
to Operate as a Reseller of
Telecommunications Services
in the Entire State of Illinois

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Docket No

ILLINOIS COMMERCE COMMISSION
2005 JUL 19 10:19 AM
Use Only

05-0429

CHIEF CLERK'S OFFICE

APPLICATION FOR CERTIFICATE TO BECOME A
TELECOMMUNICATIONS CARRIER

GENERAL

1. Applicants Name (including d/b/a, if any)

Infinity Networks, Inc. d/b/a Infinity North America Networks, Inc.
6601 Vaught Ranch Road, Suite 101
Austin, Texas 78730
Phone: 512-346-4354
Fax: 512-346-7593
Toll-Free: 866-681-2948
FEIN # 72-1424938

2. Authority Requested: (Mark all that apply)

- ☐ 13-403 Facilities-Based Interexchange
☒ 13-404 Resale of Local and/or Interexchange
☐ 13-405 Facilities-Based Local

3. Request for waivers/variances:

In applications for local exchange service authority under Sections 13-404 or 13-405, waivers of Part 710 and of Section 735.180 of Part 735 are generally requested. In applications for interexchange service authority under Sections 13-403 and 13-404, waivers of Part 710 and Part 735 are generally requested. Please indicate which waivers Applicant is requesting and explain why Applicant is requesting each waiver/variance.

- ☒ Part 710 Uniform System of Accounts for Telecommunications Carriers
☒ Part 735 Procedures Governing the Establishment of Credit, Billing, Deposits, Termination of Service and Issuance of Telephone directories for Local Exchange Telecommunications Carriers in the State of Illinois
☐ Section 735.180 Directories
☒ Other 83 Ill Adm. Code Part 250 (keeping administrative books in Illinois)

Applicant seeks a waiver of Part 710 Uniform System of Accounts ("USOA") for Telecommunications Carriers because Applicant currently maintains a single set of its books and records according to the Generally Accepted Accounting Principles ("GAAP"). Accordingly, Applicant requests the waiver to avoid the burdens associated with maintaining two sets of books. USOA was designed for an older form of rate base regulation that has little value in the current telecommunications environment. Moreover, for companies other than ILECs, GAAP is the standard accounting method and one which provides sufficient detail for easy comparison between telecommunications companies. Applicant understands that a waiver

of this requirement will not excuse it from compliance with future Commission rules or amendment of Part 710 that are otherwise applicable to the Applicant.

Applicant also seeks a wavier of Part 735 as it applies to local exchange telecommunications carriers. Finally, Applicant seeks a waiver of ILL ADMIN CODE title 83 Section 250.10, which requires public utilities to keep books, accounts, records and memoranda within the State of Illinois. Applicant maintains its books and records at its offices in California. Should it be necessary for the Commission to have access to those books and records, Applicant will facilitate such access expeditiously and at its own expense.

4. For all applicants requesting local exchange authority under Section 13-404 or Section 13-405, please complete the following:

- (a) the Standard Questions for Applicants Seeking Local Exchange Service Authority found in Appendix A of this document
- (b) the 9-1-1 Questions for Applicants Seeking Local Exchange Service Authority found in Appendix B of this document;
- (c) the Financial Questions for Applicants Seeking Local Exchange Service Authority found in Appendix C of this document; and
- (d) if applicable, the Prepaid Service Questions for Applicants Seeking Local Exchange Service Authority found in Appendix D of this document.

Not Applicable. Infinity Networks, Inc. d/b/a Infinity North America Networks, Inc. ("Infinity") does not offer local exchange services.

5. In what area of the state does the Applicant propose to provide service?

Infinity Networks, Inc. d/b/a Infinity North America Networks, Inc. proposes to offer its services statewide throughout Illinois.

6. Please attach a sheet designating contact persons to work with Staff on the following:

Please identify each contact person's (i) name, (ii) title, (iii) mailing address, (iv) telephone number, (v) facsimile number, and (vi) e-mail address.

(a) issues related to processing this application

Robin Norton, Consultant to Infinity Networks, Inc. d/b/a Infinity North America Networks, Inc.
Technologies Management, Inc.
210 N. Park Avenue
Winter Park, Florida 32789
Phone: 407-740-3004
Fax: 407-740-0613
E-Mail: rnorton@tminc.com

(b) consumer issues

Pati Cumby
Infinity Networks, Inc. d/b/a Infinity North America Networks, Inc.
Post Office Box 30137
Austin, Texas 78755
Phone: 512-346-4354
Fax: 512-346-7593
Toll-Free: 866-681-2948
E-Mail: pcumby@kriicket.net

(c) customer complaint resolution

Pati Cumby

Infinity Networks, Inc. d/b/a Infinity North America Networks, Inc.

Post Office Box 30137

Austin, Texas 78755

Phone: 512-346-4354

Fax: 512-346-7593

Toll-Free: 866-681-2948

E-Mail: pcumby@krocket.net

(d) technical and service quality issues

Chad Hile

Infinity Networks, Inc. d/b/a Infinity North America Networks, Inc.

Post Office Box 30137

Austin, Texas 78755

Phone: 512-346-4354

Fax: 512-346-7593

Toll-Free: 866-681-2948

E-Mail: chadhile@krocket.net

(e) "tariff" and pricing issues

Travis Torreyson

Infinity Networks, Inc. d/b/a Infinity North America Networks, Inc.

Post Office Box 30137

Austin, Texas 78755

Phone: 512-346-4354

Fax: 512-346-7593

Toll-Free: 866-681-2948

E-Mail: torreyson@krocket.net

(f) 9-1-1 issues

Not applicable. Infinity Networks, Inc. d/b/a Infinity North America Networks, Inc. provides services to correctional facilities for the purposes of inmate collect calling.

Access to 911 is not allowed from inmate telephones.

(g) security/law enforcement

Travis Torreyson

Infinity Networks, Inc. d/b/a Infinity North America Networks, Inc.

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Austin, Texas 78755

Phone: 512-346-4354

Fax: 512-346-7593

Toll-Free: 866-681-2948

E-Mail: torreyson@krocket.net

7. Please check type of organization?

- ☐ Individual
☐ Partnership
☐ Other

☒ Corporation

Date Corporation was formed:
In What State?

August 12, 1998
Louisiana

8. Submit a copy of articles of incorporation and a copy of certificate of authority to transact business in Illinois.

The Articles of Organization and a copy of Infinity's Secretary of State certificate are attached as Exhibit I.

9. List jurisdictions in which Applicant is offering service(s).

Infinity Networks, Inc. d/b/a Infinity North America Networks, Inc. is authorized to provide service in AL, FL, GA, ID, KY, LA, MI, TN, TX and VA. At this time, Infinity has no specific location where it plans to install service. The Company's business plans call for it to respond to requests for proposals (RFPs) from various city, county, and state agencies seeking to install telecommunications services for their inmate populations. Infinity files this application in order to be prepared to offer service should it respond and win a bid from an institution within the state of Illinois.

10. Has the Applicant, or any principal in Applicant, been denied a Certificate of Service or had its certification revoked or suspended in any jurisdiction in this or another name?

- ☐ Yes (please provide details)
☒ No

11. Have there been any complaints or judgements levied against the Applicant in any other jurisdiction?

- ☐ Yes (please provide details)
☒ No

12. Has Applicant provided service under any other name?

- ☒ Yes (please provide list) Infinity Networks, Inc.
☐ No

13. Will the Applicant keep its books and records in Illinois?

- ☐ Yes
☒ No (if No, permission pursuant to 83 Ill Adm. Code Part 250 needs to be requested.

Please see question No. 3.

MANAGERIAL

14. Please attach evidence of the applicant's managerial and technical resources and ability to provide service. This may be in either narrative form, resumes of key personnel, or a combination of these forms.

Please see Exhibit II for the Company's resumes of key personnel.

15. List officers of Applicant.

The following individuals are officers of Infinity Networks, Inc. d/b/a Infinity North America Networks, Inc. and can be reached through the company's offices at 6601 Vaught Ranch Road, Suite 101, Austin, Texas 78730.

Officers/Directors:

James Smith	President
Tracy Bryant Belt	Secretary, Treasurer
Travis Torreyson	Assistant Secretary

16. Does any officer of Applicant have an ownership or other interest in any other entity that has provided or is currently providing telecommunications services?

☐ Yes (is Yes, list entity.)
☒ No

17. How will Applicant bill for its service(s)? (At a minimum, describe how often the Applicant will bill for service and details of the billing statement.)

Infinity' system collects and stores call detail information for each call. These call records are retrieved by Infinity and are either billed through the called party's local exchange carrier under billing and collection agreements maintained by Infinity, or submitted for billing to the called party's local exchange carrier through Infinity' billing agent.

18. How does Applicant propose to handle service, billing, and repair complaints? (At a minimum, describe Applicant's internal process for complaint resolution, the complaint escalation process, the timeframe and process by which the Customer is notified by Applicant that they may seek assistance from the Commission?)

For billing inquiries, customers are initially directed to Infinity' billing agent whose toll-free number is printed on each customer bill. The billing agent is authorized to investigate complaints and adjust customer bills within certain parameters set by Infinity. Should an inquiry exceed the authority delegated to Infinity, the customer is referred to Infinity' in-house Customer Service Department for further assistance.

Customers may reach the Company at the toll-free Customer Service number, 866-681-2948. In addition, Customers may contact the Company in writing at Infinity Networks, Inc. d/b/a Infinity North America Networks, Inc., Post Office Box 30137, Austin, Texas 78755.

19. **Will personnel be available at Applicant's business office during regular working hours to respond to inquiries about service or billing?**

☒ Yes
☐ No

20. **What telephone number(s) would a Customer use to contact your Company?**

Infinity's Customer Services toll-free phone number is 866-681-2948.

21. **Will Applicant abide by all Federal and State slamming and cramming laws pursuant to Section 13-902 of the Public Utilities Act and Section 258 of the 1996 Telecommunications Act?**

☒ Yes
☐ No

22. **Please describe applicant's procedures to prevent slamming and cramming of Customers?**

Infinity does not offer presubscribed services. At this time, the company plans to offer only automated collect calling services to inmates of confinement institutions.

23. **If granted authority to operate as a local exchange carrier, will the applicant abide by the following 83 Illinois Administrative Code Parts: 705, 710, 720, 725, 730, 732, 735, 755, 756, 757, 770, and 772?**

☐ Yes
☐ No (If No, please provide an explanation)
☒ Not Applicable. Infinity does not intend to offer local exchange services.

24. **Is Applicant aware that it must file tariffs prior to providing service in Illinois?**

☒ Yes
☐ No

FINANCIAL

Please attach evidence of Applicant's financial fitness through the submission of its most current income statement and balance sheet, or other appropriate documentation of applicant's financial resources and ability to provide service.

Please see Exhibit III for the Company's financial information.

TECHNICAL

26. Does Applicant utilize its own equipment and/or facilities?

- ☐ Yes (if Yes, please list the facilities Applicant intends to utilize. Also include evidence that Applicant possesses the necessary technical resources to deploy and maintain said facilities)
- ☒ No (If No, which facility provider(s) services does the Applicant intend to use:

Local lines will be provided by the serving local exchange carrier; toll transport services will be provided by one or more certified facilities-based interexchange carriers.

27. Please describe the nature of service to be provided (e.g., operator services, internet, debit cards, long distance service, data services, local service, prepaid local service).

Infinity Networks, Inc. d/b/a Infinity North America Networks, Inc. ("Infinity") proposes to provide automated collect calling services to inmates of confinement institutions throughout the State of Illinois. All services will be offered twenty-four (24) hours per day, seven (7) days a week. Infinity will provide correctional and confinement institutions with sophisticated premises equipment that permits inmates to make outgoing, collect-only calls without the assistance of a live operator. Infinity' systems provide a number of controls and restrictions that serve to reduce or eliminate fraudulent use of telephone systems. These restrictions also provide the correctional institution with increased control over the use of the telecommunications services by inmates confined within. Infinity' telephone instruments are placed in detention areas such as cell blocks or day rooms. Each instrument is connected to a central control unit which restricts and controls calls placed by inmates. Infinity' system and services allow inmates to remain in contact with family, friends and other associates while still providing facility administrators with the necessary control over inmate communications.

Automated collect-only calls may be placed by inmates within the confinement facility. These calls are routed over the facilities of the local exchange carrier serving the confinement facility and Infinity' underlying carrier. Infinity' system is designed so that calls are completed only to those called parties who specifically accept the charges for a call. Equipment utilized by Infinity requires a positive response from the called party before the connection is established and billing can begin.

In addition to call processing, Infinity's systems offer restrictive call blocking and screening. These features provide the correctional facility with the maximum degree of control over telecommunications services and help to minimize fraud. Call blocking prevents calls to directory assistance, "0-", 800 numbers, pay-per-call services, and emergency numbers (including 911) in order to reduce prank calls and fraudulent use of long distance services. Access to other interexchange carriers is also denied. Call screening serves to eliminate harassing or threatening

calls to individuals such as judges, sheriffs, witnesses or jury members. These two features also allow the institution to enforce telephone curfews (without manual intervention) by pre-setting the hours during which the system will process calls from a given telephone instrument.


28. Will technical personnel be available at all times to assist Customers with service problems?

- ☒ Yes
- ☐ No

29. If Applicant intends to provide payphone service, will the equipment utilized comply with FCC requirements and Finding (9) of the Commission Order entered in Docket No. 84-0442 on June 11, 1986, including, but not limited to:

- (a) touch dialing;
- (b) access to 9-1-1 and "0" operator dialing without use of a coin;
- (c) rules governing use of payphones by disabled persons;
- (d) ability to complete local and long-distance calls;
- (e) unlimited duration for local calls; and
- (f) a message explaining the telephone's general operations, dialing instructions for emergency assistance, payphone owner's name, method of reporting service problems and method of receiving credit for faulty calls?

- ☐ Yes
- ☐ No
- ☒ Not Applicable.


James Smith, President
Infinity Networks, Inc. d/b/a Infinity North America Networks, Inc.

June 3, 2005
Date:

VERIFICATION

This application shall be verified under oath.

OATH

STATE OF TEXAS

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COUNTY OF TRAVIS


James Smith, makes oath and says that he is the President of Infinity Networks, Inc. d/b/a Infinity North America Networks, Inc.; that he has examined the foregoing application and that to the best of his knowledge, information, and belief, all statements of fact contained in the said application are true, and the said application is a correct statement of the business and affairs of the above-named applicant in respect to each and every matter set forth therein.



James Smith, President
Infinity Networks, Inc. d/b/a Infinity North
America Networks, Inc.

JUNE 3, 2005
Date:

Subscribed and sworn before me this 3 day of June 2005.


(NOTARY PUBLIC)

My Commission expires on: JUNE 24, 2007

